

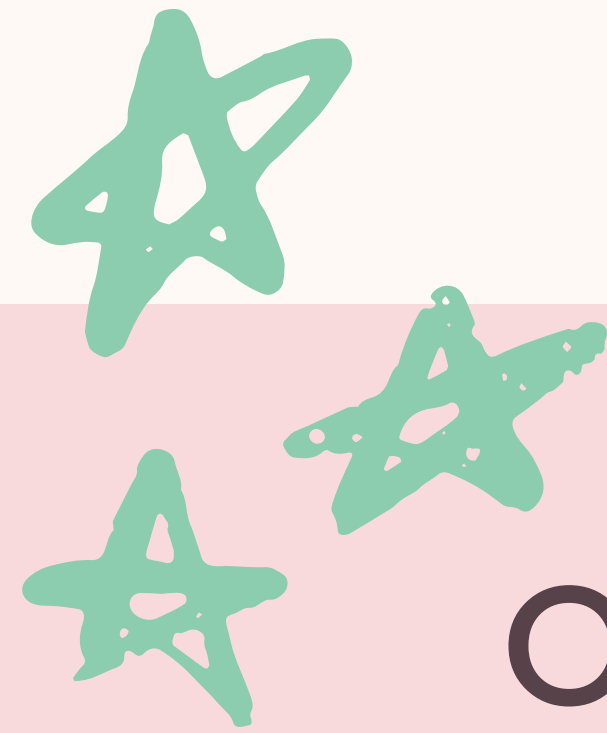


Event Guide for Attendees

Getting to know the ins-and-outs of the tech that powers the Lunchpool experience

1. Getting your device ready before the event





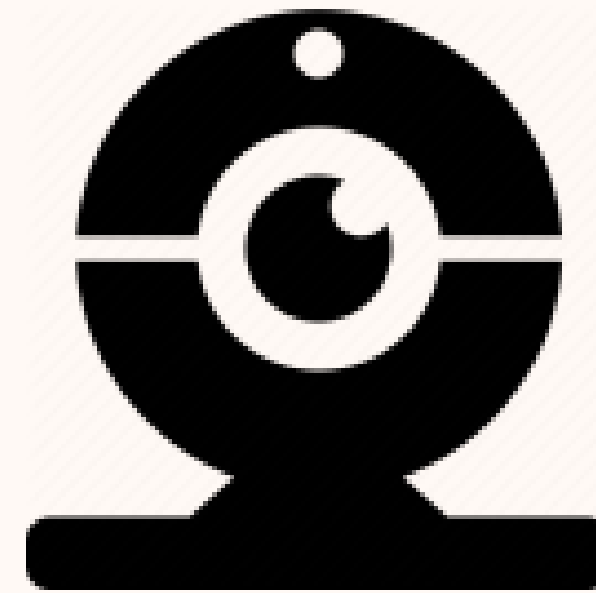
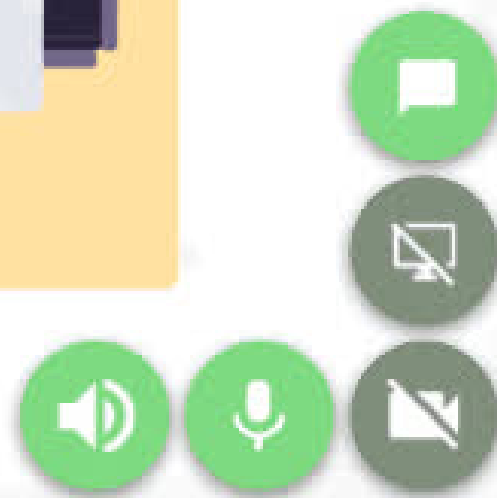
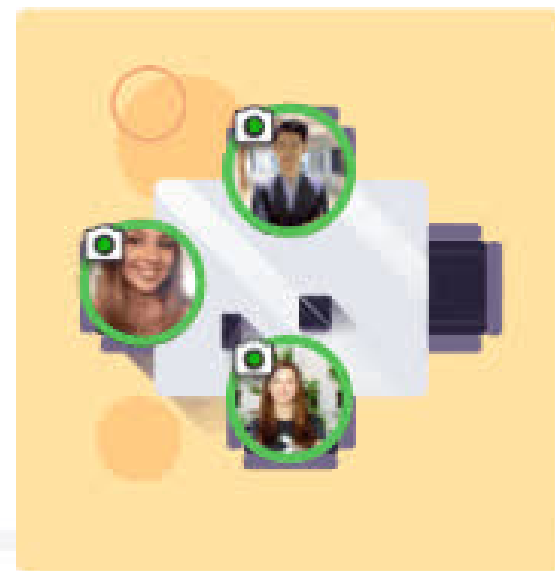
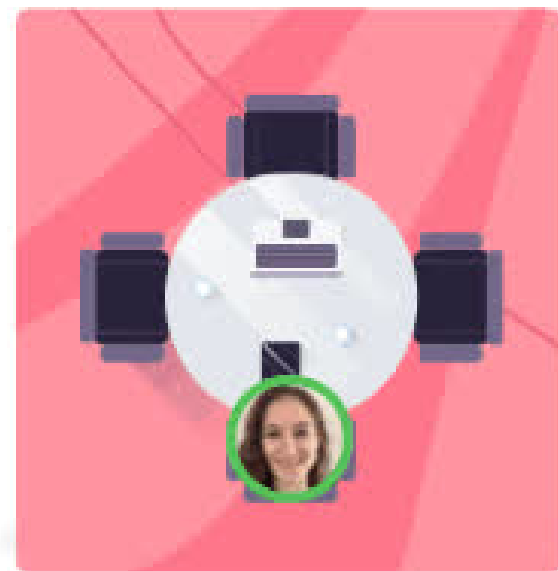
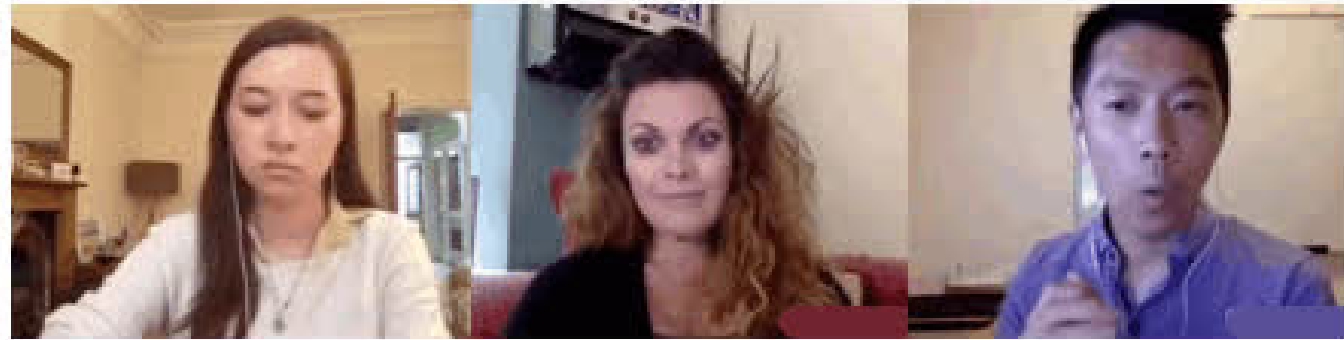
One-click System Test

[HTTPS://GEARTEST.REMO.CO](https://geartest.remo.co)

Remo is our technology platform and powers the back-end of our virtual networking experience. Test your microphone, camera, speakers, browser, hardware and internet connection on this page.

This is essential to have an enjoyable event experience

Camera & Microphone Settings

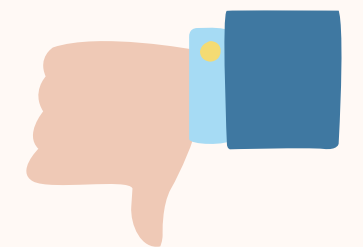
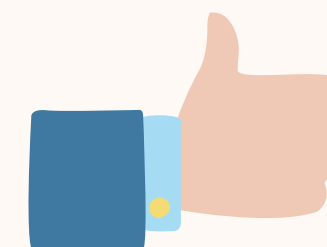
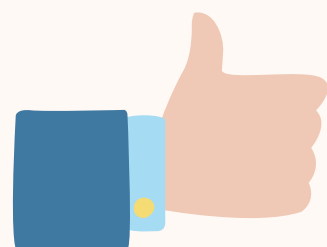
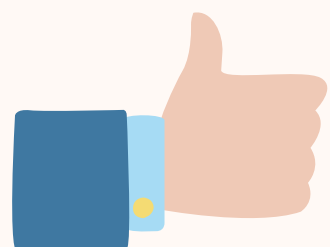


To get the full experience of connecting with others, we recommend using a device with a camera and microphone.

Device Compatibility

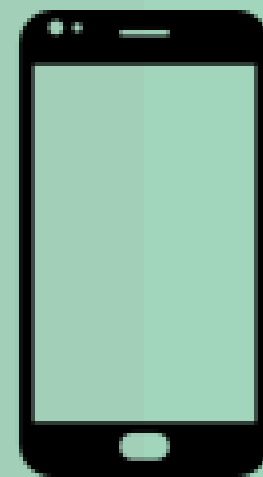
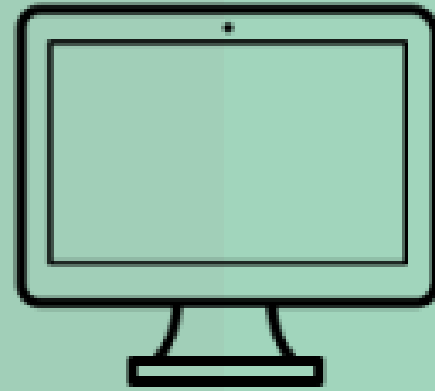
The platform works on desktops, laptops and mobile phones.

Tablets are not supported at this time.



Operating System Compatibility

Make sure your operating system is updated to the latest version.

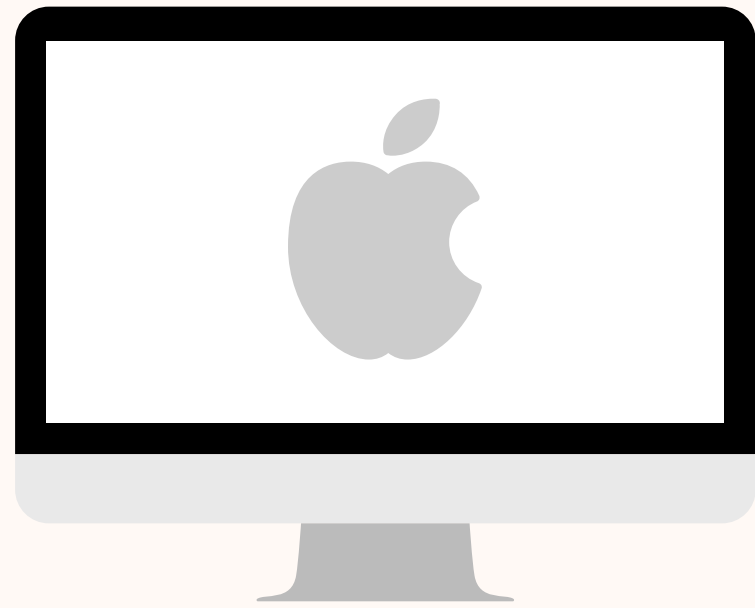


On desktops and laptops,
The platform is compatible with macOS and Windows 10

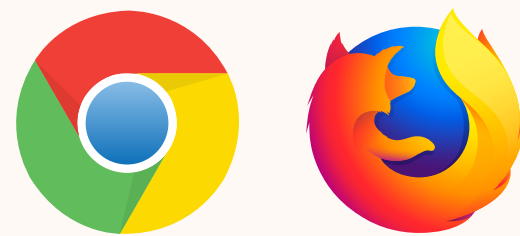
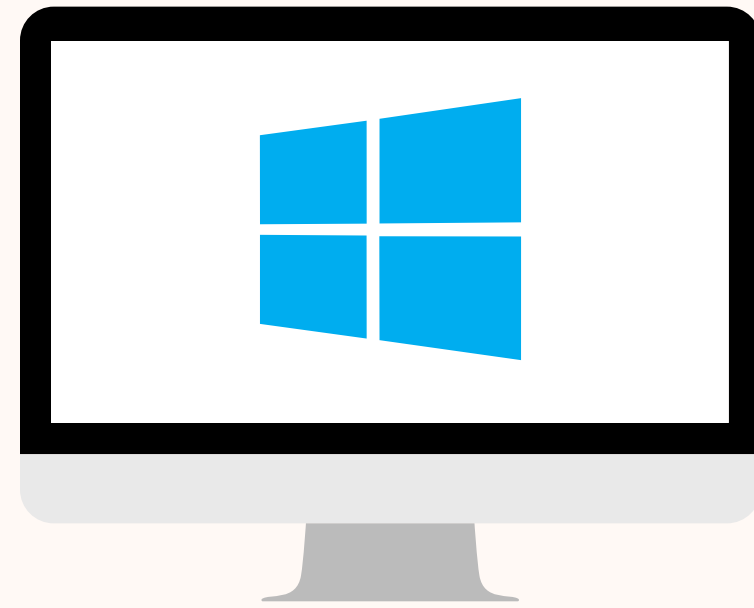
On Smartphones,
the platform is compatible with iOS and android

Browser Compatibility

Make sure your browser is updated to the latest version.



On Mac desktops
and laptops, the
platform is compatible
with:
Chrome, Safari &
Firefox



On Windows 10
desktops and
laptops, the
platform is
compatible with:
Chrome & Firefox



On iPhone,
Remo is
compatible
with:
Safari



On Android phones,
Remo is compatible
with:
Chrome

Optimize Your Experience

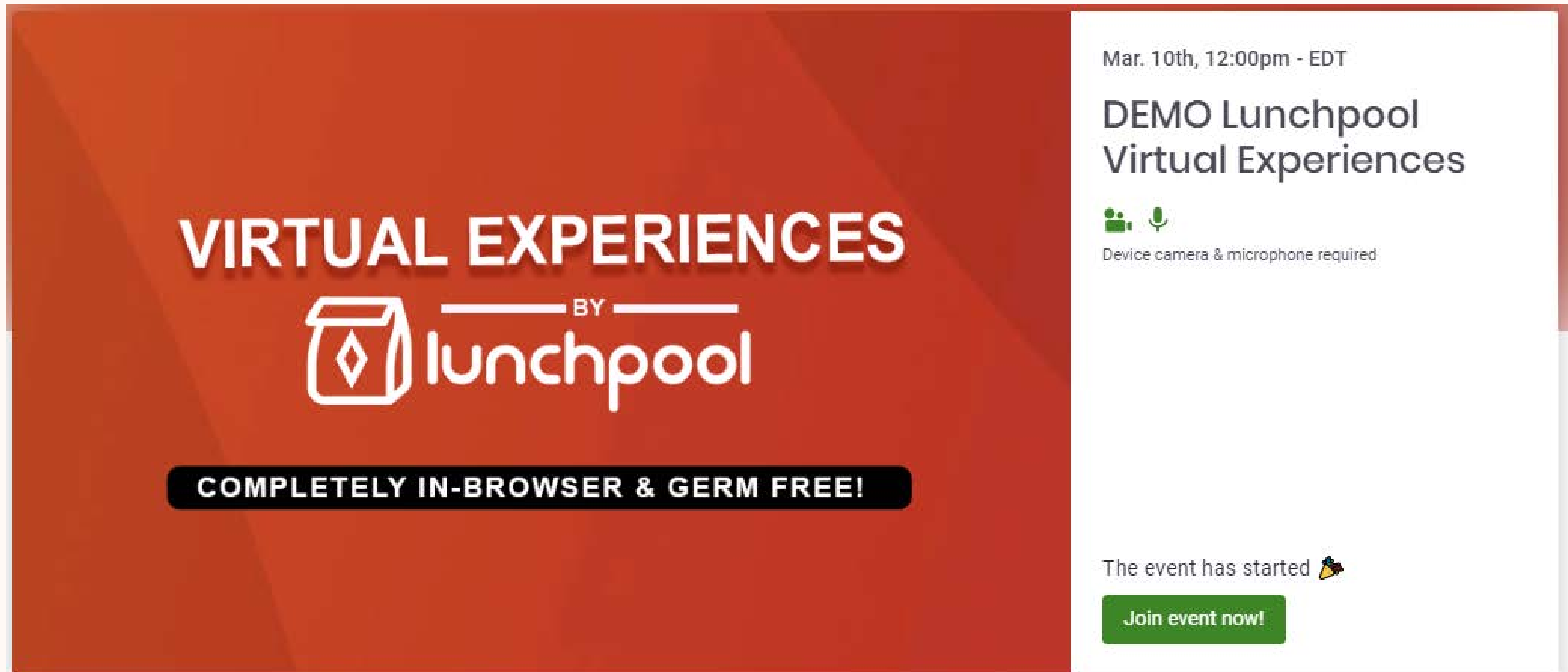
For the best experience, we recommend following these steps:

- ✓ Close all other video applications, as well as memory-intensive programs (especially in Windows 10)
- ✓ Close other browser windows
- ✓ Close other tabs in your browser
- ✓ Connect to the internet using a wired connection (faster and more stable than WiFi)
- ✓ When possible, use your Desktop/Laptop rather than Mobile phone


Join an event!

Congratulations! You're now ready to attend your first Lunchpool event!

We'll walk you through the steps.




The image shows a promotional card for a virtual event. The left side has a red background with white text and a logo. The right side is white with black text and icons. At the bottom right, there is a green button.

VIRTUAL EXPERIENCES
BY  **lunchpool**

COMPLETELY IN-BROWSER & GERM FREE!

Mar. 10th, 12:00pm - EDT

**DEMO Lunchpool
Virtual Experiences**


Device camera & microphone required

The event has started 🎉

[Join event now!](#)



Once the countdown reaches 00:00:00, the event has started! Click the "Join event now!" button

VIRTUAL EXPERIENCES
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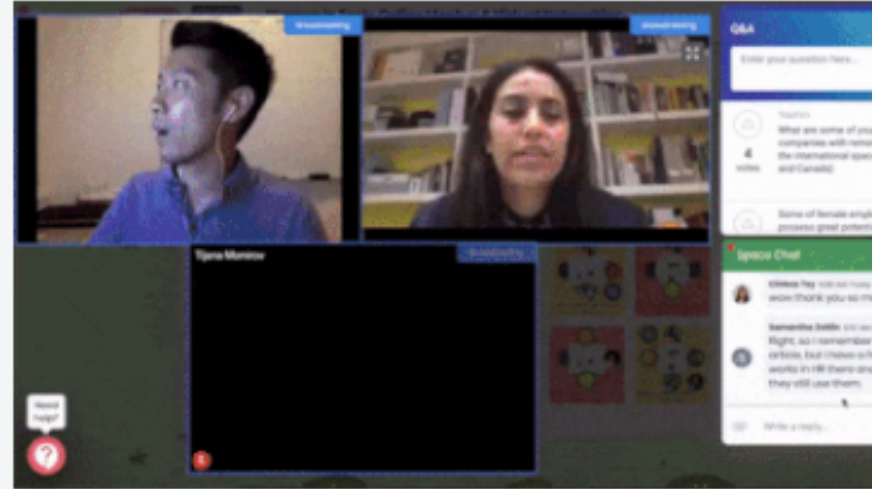
The event has started 🚨

[Join event now!](#)

Step 4: Click through and follow the tutorial!

The tutorial is presented as a series of overlapping panels. The top panel shows a grid of 15 tables, each with a robot icon. A green button labeled "Let's get started" with a right arrow is at the bottom, and a link "Skip and never show again" is below it. The middle panel shows two tables, "Table 1" and "Table 2". "Table 2" is highlighted with a red dashed box. A text box above it says "You can move freely from table to table by double clicking on it" and includes a tip: "Double click on Table 2 table to join". The bottom panel shows a chat interface with a "Messages" header, a search bar, and a list of chat options: "General Chat", "Table Chat: First table", and "Hanna". A red dashed box highlights the close button (an 'X') in the top right corner of the chat panel. A tip above it says "This chat panel opens to the right" and "Close the chat panel by clicking on the 'X'". A large green mouse cursor with a pink outline is positioned in the top right corner, pointing towards the chat panel's close button.

To enjoy this event you need to turn on your camera & microphone!



You are about to enter into a Remo event - an immersive video platform that allows people to connect face-to-face.

Allow camera & microphone

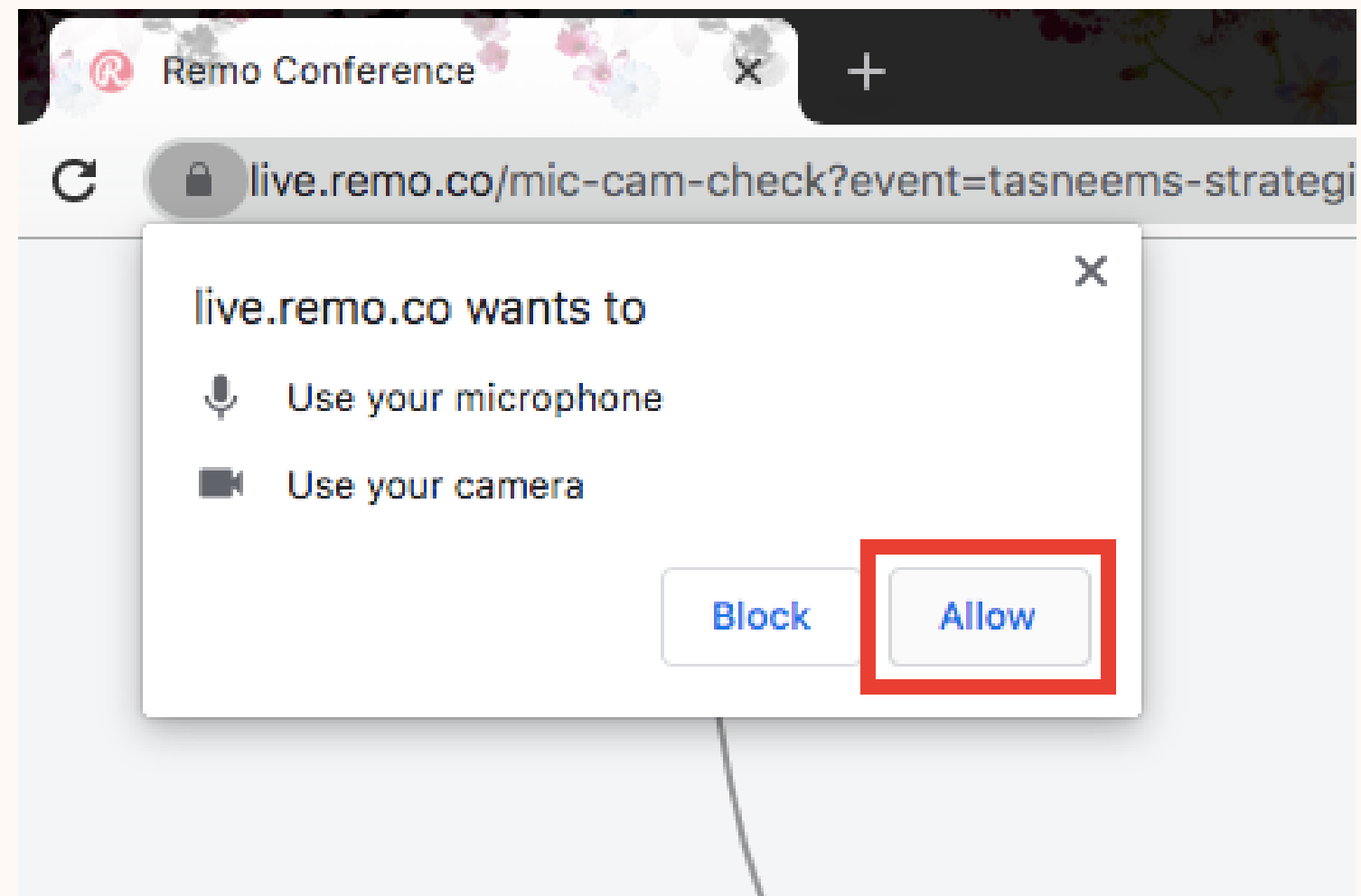
[Join event without camera & microphone](#)

PAY SPECIAL ATTENTION HERE PLEASE...

Ensure you allow the browser access to your camera and microphone to get the most of the Lunchpool experience!

If you're having problems, test your mic and cam here as well:

<https://geartest.remo.co>



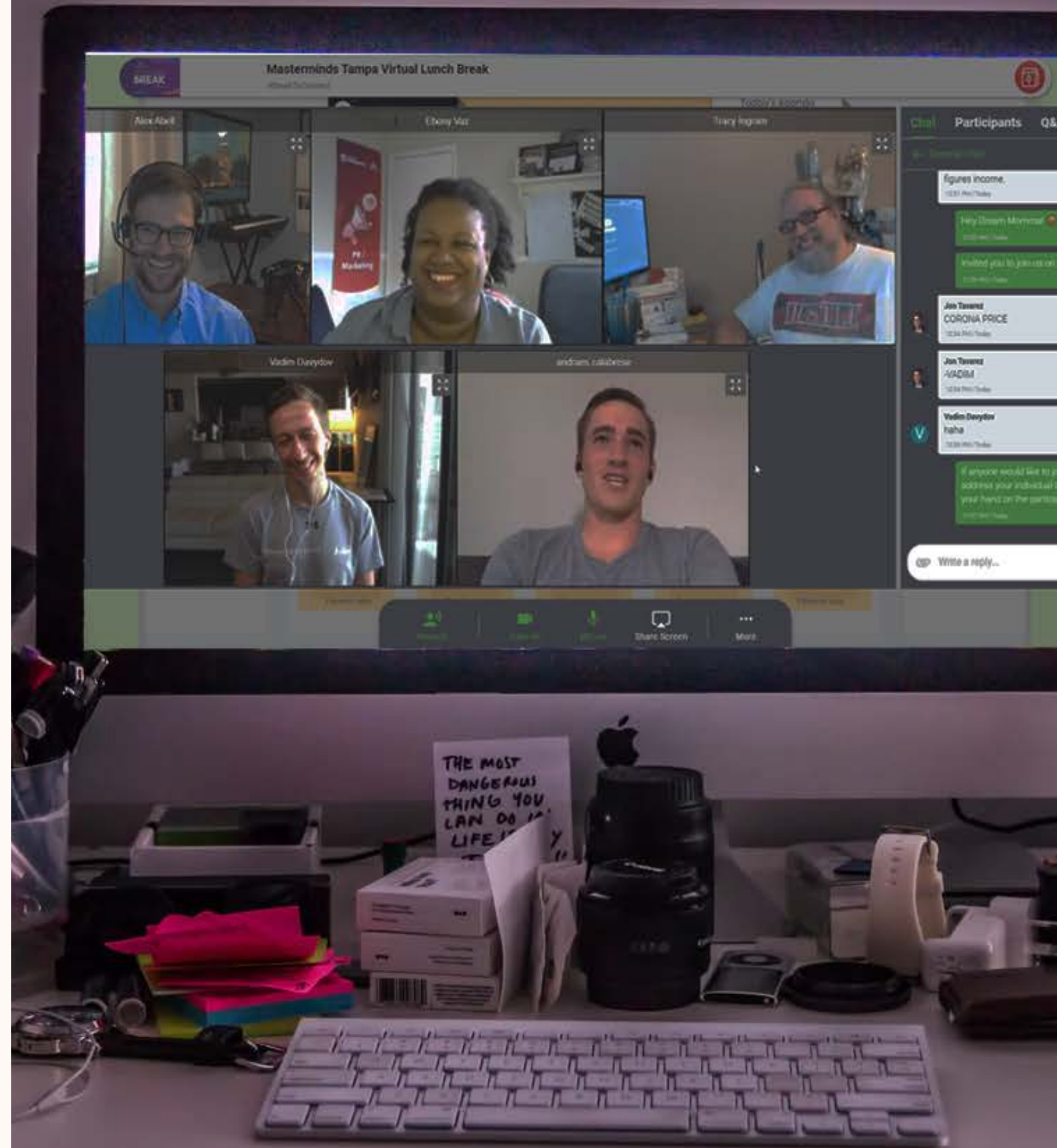
If at any point during the event you experience difficulties, you'll have a dedicated Lunchpool rep on-site to help you out!

Step 1: Click the chat box and search for "Lunchpool"

Step 2: Contact one of the Lunchpool team mates with your table location and problem

We'll come to you!

Premium Support



Thanks and enjoy your event!



www.lunchpool.io

Virtual events that feel like the real thing

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